

## Company info

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### Contact information

For any technical issues regarding our products, please refer to our support e-mail: [support@ms-bg.com](mailto:support@ms-bg.com).

### E-mail special features

When sending to Media Systems Ltd. and/or receiving from Media Systems Ltd. information and/or materials using e-mail, please take in consideration the following:

- .doc file format is strongly recommended for all attached documents, pictures, etc. files;
- .jpeg or .gif is strongly recommended for viewing and working with graphic formats;
- all the information and the documentation from Media Systems Ltd. side will be in .pdf or .doc format; .zip is the only file format used by Media Systems Ltd. to decrease the size of attached files.